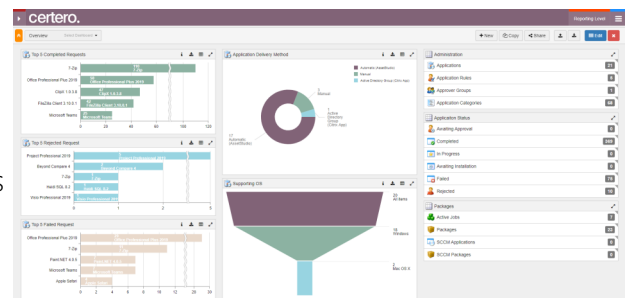# certero.

Certero App-Centre

Certero App-Centre is a simple, easy to use Enterprise App Store. It reduces IT support costs, whilst making your software applications available to employees 24/7, improving productivity.

Certero App-Centre enables users to efficiently browse, request and receive the applications they need in minutes – without impacting IT support.

Certero App-Centre's self-service software portal empowers users to help themselves, whilst providing the control needed by IT departments to maintain compliance and manage costs.

Certero App-Centre comes with an intuitive interface, which can be personalized to match your corporate branding. Applications can be installed automatically or configured for multi-level approval. Software applications are distributed through Certero for Enterprise ITAM or by integrating with Microsoft SCCM.

Certero App-Centre can also be integrated into any ITSM or SAM tool, supporting license compliance and optimization objectives, and offers a complete audit trail with powerful and dynamic reports for software requests, approvals and installations.

What makes Certero App-Centre different?

o   Automated processes

   Set automated approval and application distribution processes

o   Complete self-service

   Reduce service desk calls and IT support costs

o   Full administrative control

   Control what software is deployed across your ecosystem

o   Improve productivity

   Speed up the delivery of software across your enterprise

o   Supports Software Asset Management

   Integrate into any ITSM or SAM tool

o   Complete reporting

   Gain real-time business intelligence on software requests and deployments

An enterprise app-center with everything you need today – and tomorrow

Full automation for Windows and Mac

Certero App-Centre modernizes the way IT delivers software by providing a powerful, automated process from the employee's request, through to approval (if required). The delivery of software is quick and simple and, when used in tandem with Certero for Enterprise SAM, the organization's Effective License Position (ELP) is dynamically updated in real-time, ensuring continuous compliance.

Flexible deployment with Certero or SCCM

Certero App-Centre utilizes the Certero for Enterprise ITAM's distribution feature or can integrate with SCCM, leveraging the software deployment capabilities to deliver applications quickly and reliably.

Powerful and dynamic reporting

Our enterprise app store software features Certero's powerful, in-built reporting engine, that provides the ability to report easily on software requests, approvals, installations and purchases.

Managers can set alerts to measure impact and success criteria systematically, sharing business intelligence with which sound decisions can be made on software licensing and usage across the enterprise.

Integration with any ITSM / SAM tool

Integration with Certero for Enterprise SAM allows available licenses to be deployed via Certero App-Centre, minimizing overspend on software licenses and maintaining SAM best practices.

Integration with the most popular ITSM systems ensures full visibility of actions performed by our enterprise app store software, recorded automatically via a ticketing system to remain fully auditable, complementing ITIL principles.

Simple-to-use User Interface

Intelligent filtering presents users with intuitive ways to find the software they need through a self-service employee portal. From selecting titles by function, description, product name, customized tags or the already familiar product icons, it couldn't be easier to find what you need; simply click and receive the software in seconds.

Simple approval process

Whether a request for an application requires approval before being fulfilled may depend on factors, such as the potential cost of the software and whether the application is appropriate for the user's role within the business. For example, Adobe Reader may not have an associated cost and therefore not require approval, whereas AutoCAD software could require approval from either a Line Manager, SAM Manager or the budget holder before being fulfilled.

Audit traceability

With our enterprise app store software, all activities are fully auditable if required. Administrators have the ability to view an audit trail of all the previous applications that have been requested, users also have the added capability to check the status of their requests at any time.

Apply corporate brand identity

Certero App-Centre offers the capability for users to apply their own corporate identity to the portal, so when employees log into the system it feels very much a part of your organization. Apply your own logo and color scheme to suit your brand requirements.

Get In Touch

Book a Demo

About Certero

Certero deliver [.as-a-service] IT Hardware, Software, SaaS and Cloud Asset Management solutions and services, to help enable organizations to digitally transform their IT. We do this by challenging the traditional, outdated delivery method of disappointing point solutions, and instead deliver true unification across all platforms, from mobile to mainframe to cloud, delivered as SaaS in days, not months or years. Combined with our self-service solutions we support organizations to drive digital transformation agendas through increased efficiency and automation. With businesses in the UK, USA and Australia, Certero is a customer first company with a passion for customer success, earning the trust of some of the leading global brands across the finance, manufacturing, health, retail and technology sectors. That's why Certero is viewed number one, year on year for customer service as well as having the highest scores for product capabilities, making Certero a safe, trusted partner to help with your digitally transformation.